Arriving by Air

Philadelphia International Airport (www.phl.org) is located 8.5 mi/13.6 km from the English Language Programs, about 15-20 minutes away by taxi.

- **Shuttles** - Several van shuttle services operate between the airport and Philadelphia hotels and residences. Information about these shuttles can be found at the Ground Transportation Desk in the luggage claim area. Lady Liberty (215) 724-8888 offers the best priced service, about $10 per person to Center City and University City locations. The shuttles operate from 5:30 am until midnight. To reserve a seat, go to the Ground Transportation Desk in the luggage claim area.

- **Airport Train** - The SEPTA Airport Line connects to both University City Station and to 30th Street Train Station. The train is easily accessible from the five airport terminals. It operates every half hour from 5:30 am to midnight, and tickets can be purchased from the conductor for $8. Depending on the distance of your residency or hotel from the SEPTA station, taxi fares will range from $8 to $10. Additional SEPTA information can be found at www.septa.org or by calling 215-580-7800.

- **Taxis** - Taxis charge a flat rate of $28.50, not including tip (suggested tip is 15%), from the airport to locations on the University of Pennsylvania campus. To get a taxi, go to the Taxi Dispatcher located outside each luggage claim area. You can pay for taxi services by credit card or cash.

Arriving by Train

Amtrak (www.amtrak.com) operates rail service along the Northeast Corridor of the United States from Boston to Washington, including stops in New York, Trenton, Philadelphia, Wilmington and Baltimore. Ticket prices vary depending on how far in advance tickets are purchased and whether or not the train is operating during peak hours. Amtrak's 30th Street Station is about 5 minutes from the University of Pennsylvania. Taxi fares will range from $8 to $10, depending on the distance of your residency or hotel from the 30th Street Station.

Arriving by Bus

Intercity bus service is frequent, with daily arrivals from all parts of the country. Tickets should be purchased in advance. The Greyhound Bus Lines Terminal is located in Center City at 10th and Filbert Streets, (800-231-2222 or www.greyhound.com), and provides service from New York City, Washington, DC and other major metropolitan areas. New Jersey Transit, with offices also in the Greyhound Bus Lines Terminal, serves Philadelphia from neighboring New Jersey cities and New York City. The taxi fare will range from $10 to $15 from the terminal to the University. Megabus (http://us.megabus.com) and Bolt Bus (www.boltbus.com) are other bus companies providing comparable services and routes. These companies offer cheap fares between New York City’s Penn Station and Philadelphia’s 30th Street Train Station. Tickets must be purchased online and in advance. Taxi fares will range from $8 to $10, depending on the distance of your residency or hotel from the 30th Street Station.
Housing Information

- Housing information can be found on our website at www.sas.upenn.edu/elp/housing. This website has links to many housing options that are popular with ELP students.

- Students are responsible for making their housing arrangements. We recommend that all students make arrangements for housing before their arrival in the US. Housing is limited and is not guaranteed for every student who applies to our program.

- Students should apply directly to all housing providers. Information on how to do so is available on the housing provider’s website which is accessible from the ELP Housing website listed above.

Refund Policy

- Prior to the start of classes, students can receive a refund of tuition and fees minus the non-refundable $90 enrollment fee and the $310 tuition deposit. Before the end of the first week of classes, students are entitled to a refund of 75% of tuition less the $90 enrollment fee and the $310 tuition deposit. Fees, insurance and housing are governed by separate policies and may not be refundable depending on when a student withdraws.

- If a student enrolls in multiple sessions and chooses to withdraw from future sessions, the ELP refund policy applies. If their cancelation impacts their eligibility for a multi-session discount, they will be charged the single session rate.

- If an emergency occurs, a student must write a letter explaining the situation to the Director. A refund or credit may or may not be approved depending on the circumstances. Fees, insurance and